hardware and software requirements

As a web-based solution, practices often already have the equipment they need to successfully use WebChart. The information below outlines the requirements. Individual practices determine number and locations of workstations, as well as devices and platforms. Workflow specialists are available to guide you through developing a plan for your practice.

workstation requirements

These are the minimum requirements for running WebChart. Expanded hardware capabilities can improve performance.

Windows (PC) — minimum requirements

- Pentium 4 class or AMD equivalent
- 512 MB RAM (2 GB RAM for Vista)
- 1024 x 768 screen resolution
- XP Vista or Windows 7 operating system (business version preferred)
Mac — minimum requirements

- Intel, PowerPC G5 or PowerPC G4 (867 MHz+)
- 512 MB RAM
- 1024 x 768 screen resolution
- OSX Leopard v10.5

Internet browser

- 128-bit encryption enabled
- WebChartNow.com set as a trusted site
- Internet Explorer 8 or newer for all ActiveX components
- Current versions of Firefox, Safari, Chrome or Opera

Mobile devices — smartphones and tablets (iPad)

- WebChart is accessible on any internet-enabled device and includes a user setting to optimize content for use with these devices. WebChart is platform independent, meaning it will function within whatever browser is loaded on the device.

A small number of WebChart features require the richness of ActiveX. The following tools can only be used when accessed via the Internet Explorer browser:

- dictation controls
- advanced diagnostic viewing of DICOM images
- batch indexing of chart contents
- scanner control
- video capture
- device/print driver capture
Additional software — recommended, but not required

- Microsoft Word* XP or later
- AlternaTIFF
- Adobe Acrobat Reader

Peripheral devices used in conjunction with WebChart

- Printers
- High speed and ADF scanners (TWAIN compliant)
- Card scanners (TWAIN compliant)
- Dictation devices (USB microphones, foot pedals and digital recorders)
- Transcription foot pedals

*WebChart has an HTML rich text editor so MS Word is not required for word processing. However, users who need access to MS Word templates must have MS Office loaded on their PC/Mac.

WebChart data usage

Please note the bps and Bps by capitalization. bps = bits/second, Bps = bytes/second.

Due to the nature of WebChart, the bandwidth usage is very sporadic. The following numbers are based on averages between 5 and 60 minute usage profiles.

Front desk / registration: .............................. 7.0-10.0 Kbps per concurrent user / If scanshell scanner is involved (for driver’s licenses, etc.) 10.0 Kbps is required. If no scanning is involved, 7.0 Kbps

Scheduling: .............................................. 7.0 Kbps per concurrent user
Dictation / transcription: .......................... 15.0 Kbps necessary for
download/playback speeds in MIE
Player for dictation, and uploads of
Word documents

Dicom order creation (TechOmni): ..................... 6.0 Kbps per concurrent user
Doctor point and click forms / prescribe / etc: ..... 10.0 Kbps per concurrent user
Scanning / indexing: .......................................................... 150.0-225.0 Kbps per concurrent user
7.0 Kbps for non
scanning/indexing time, actual scanning varies by chart
size; uploaded images are an average of 300Kb per
page per side. It is typically recommended that scanning
stations be configured with static IP addresses and
QoS applied to them. Recommended bandwidth will
vary, but on heavy uses 225Kbps/scanning station is
recommended. This effects only the upload time of the
images (and download time during batching), so further
limitations can be placed on bandwidth when necessary.

DICOM: ................................................................. Varies heavily by case load. DICOM typically requires
a RadRaq or other DICOM queuing device onsite,
and load varies based on emergent cases and study
type. MIE strongly recommends case by case basis on
DICOM installation.